

Washington Township Medical Foundation (WTMF) believes that patient-centered, physician-directed care that is organized to meet the needs of individual patients is the keystone to quality of care and patient satisfaction. WTMF recognizes the rights and responsibilities of patients as outlined below:

Rights

- Patients have the right to be treated with respect, consideration and dignity.
- Patients have the right to be provided appropriate privacy.
- Patients have the right to respect for their personal values and beliefs
- Patient have the right for disclosures and records to be treated confidentially, and given the opportunity to approve or refuse their release, except when release is required by law.
- Patients are provided, to the degree known, complete information concerning their diagnosis, evaluation, treatment and prognosis in terms the patient can understand. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
- Patients have the right to be fully informed about a treatment or procedure and the expected outcome before it is performed.
- Patients are given the opportunity to participate in decisions involving their health care, expect when such participation is contraindicated for medical reasons.
- Information is available to patients and staff concerning;
 - Patient rights
 - Patient conduct and responsibilities, and participation
 - Services available in the organization
 - Provisions for after-hours and emergency care
 - Fees for services
 - Payment policies
 - Patient's right to refuse to participate in experimental research
 - Advance directives
 - The credentials of health care professionals
- Patients are informed of their right to change their provider if other qualified providers are available.
- Patients are provided with appropriate information regarding the absence of malpractice insurance coverage.
- Patients are informed about procedures for expressing suggestion, complaints and grievances, including those required by state and federal regulations.
- Patients have the right to be free from all forms of abuse or harassment.

- Patients have the right to exercise these rights without regard to sex, economic status, educational background, race, color, religion, ancestry, national origin, sexual orientation or marital status, or the source of payment for care.

Responsibilities

- Prior to receiving care, patients are informed of patient responsibilities. These responsibilities require the patient to:
 - Provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities
 - Follow the treatment plan prescribed by his/her provider and participate in his/her care
 - Provide a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, if required by his/her provider
 - Inform his/her provider about any living will, medical power of attorney or other directive that could affect his/her care
 - Accept personal financial responsibility for any changes not covered by his/her insurance
 - Be respectful of all the health care providers and staff, as well as other patients

WTMF assures that representation of accreditation to the public accurately reflects the AAAHC-accredited entity.